

Rebuild and Return

SHIPPING INSTRUCTIONS

- Fill out page 1 form completely.
- DRAIN ALL FLUID OUT OF YOUR R/R (HAZMAT FEES MAY APPLY ON UN-DRAINED CYLINDERS)
- Put the form and unit(s) in a box.
- Ensure the unit is packed securely.
- Email ecommerce@hapinc.com or call (253) 845-7020 for any questions or concerns.
- Ship to:

**Hagen's Hi Way Auto Parts
R&R Department
1526 River Road
Puyallup, WA 98371-3875**

NOTE: All shipping costs are the responsibility of the customer.

BILLING

- Credit card via secure on line Pay Pal invoice (no pay pal acct needed) sent to your email address
- Check, Money Order
- COD (\$10.00 cod fee applies) (UPS shipping ONLY)
- Phone orders (253) 845-7020

PRICING

- See our Basic Pricing guide at <http://pricing.hapinc.com>
- Email ecommerce@hapinc.com or call (253) 845-7020 for any questions or concerns.
- There will be a \$5.00 (US Dollars) handling fee for units that cannot be rebuilt.

WARRANTIES

- Hagen's Hi Way Auto Parts Inc Warranty policies apply for all R&R units.
- In order to take advantage of the warranty, the invoice, receipt or packing slip must be attached to the unit.

OTHER PROGRAM INFORMATION

- Average in-house processing time is 5-7 business days (7-14 days for industrial).
- While there is an 90% chance that a unit can be rebuilt, this can only be determined after the unit is inspected.
- Hagen's Hi Way Auto Parts Inc. **will not** assume responsibility for units sent to the wrong address, neither will Hagen's Hi Way Auto Parts Inc. assume responsibility for units sent with core returns. R&R units must be sent directly to the R&R department.
- Hagen's Hi Way Auto Parts Inc. **will not** assume responsibility for peripheral devices sent with units (mounting brackets, proms, etc.) These must be removed before sending to Hagen's Hi Way Auto Parts Inc.
- Rebuilds are done on a complete unit basis or sleeve only.